

This document details the client system requirements and specifications for playing courses online in the SCP.

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| <b>Hardware</b>          | <p><b>Minimum Requirements</b></p> <ul style="list-style-type: none"><li>▪ Minimum Pentium 166 MHz CPU required to support audio playback (Pentium 4 recommended)</li><li>▪ Minimum 64 MB RAM (128 MB or higher recommended)</li><li>▪ Network connection to the web server via a web browser</li><li>▪ Minimum video resolution of 800x600, with 16-bit color (1024x768 recommended)</li></ul> <p><b>Connection Speeds</b></p> <ul style="list-style-type: none"><li>▪ Minimum 28.8 connection speed required for most products; 56k or high speed Internet access recommended for online play.</li></ul> |
| <b>Operating Systems</b> | <p><b>Microsoft Windows™</b></p> <ul style="list-style-type: none"><li>▪ 32-bit Microsoft Windows operating system</li><li>▪ 98, NT 4.0, 2000, or XP (including Service Pack 2)</li></ul> <p><b>SuSELinux™</b></p> <ul style="list-style-type: none"><li>▪ 9.0, 9.1</li></ul>  |

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| <b>Supported Browsers</b> | <p><b>Microsoft Internet Explorer™</b></p> <ul style="list-style-type: none"><li>▪ 5.x and higher</li></ul> <p><b>Netscape Navigator™</b></p> <ul style="list-style-type: none"><li>▪ 6.2, 7.0 - 7.2</li></ul> <p><b>Mozilla™</b></p> <ul style="list-style-type: none"><li>▪ 1.6<br/>with Microsoft Windows 2000, XP, and SuSE Linux 9.0 only</li><li>▪ 1.7<br/>with Microsoft Windows 2000, XP, and SuSE Linux 9.1 only</li></ul> <p><b>Mozilla Firefox™</b></p> <ul style="list-style-type: none"><li>▪ 1.0<br/>with Microsoft Windows 2000 and SuSE Linux 9.1 only</li></ul> <p><b>Recommended Browser Settings</b></p> <ul style="list-style-type: none"><li>▪ Enable browser caching</li><li>▪ Enable Active Scripting and Scripting of Java Applets</li><li>▪ Support JavaScript 1.0 and Java 1.0.2</li><li>▪ Support .ZIP, .JAR, or .CAB Java Applets</li><li>▪ Recommended: Enable Java Console</li><li>▪ Requires cookies on a content-only installation when not used with an LMS</li><li>▪ A browser enabled with a pop-up blocker (or similar window blocking tool) may interfere with the launch of the Job Aids, NASBA, Help, and SkillBriefs windows from the SkillSoft Course Player. If this occurs, SkillSoft recommends you set the blocking tool to "Always allow" for SkillSoft (e.g. sites ending in .skillport.com) or for the site from which you access courseware. An additional technique is to use the CTRL or SHIFT key when selecting the link from the Player. If both of these fail, SkillSoft recommends disabling the blocking tool during course play and re-enabling it after completing your play session.</li></ul> <p><b>Plugins (minimum requirements)</b></p> <ul style="list-style-type: none"><li>▪ Flash 4.0 through 7.x (Mozilla 1.6 and 1.7.2 require Flash 7.0 r19 and r25 or higher, respectively)</li><li>▪ Shockwave 8.0</li></ul> <p>Note: Not all content needs to use Shockwave. Only older, non-repurposed and ANS courses require Shockwave.</p> |
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| <b>JVM and JRE Support</b>       | <p><b>Microsoft JVM</b></p> <ul style="list-style-type: none"> <li>▪ with Microsoft Internet Explorer 5.x and higher</li> </ul> <p><b>Sun JRE (with installed JVM)</b></p> <ul style="list-style-type: none"> <li>▪ 1.3.1_02 to 5.0_04 with all versions of Internet Explorer and Netscape 6</li> <li>▪ 1.4.0_01 to 5.0_04 with Netscape 7.0 -7.02</li> <li>▪ 1.4.0_03 to 5.0_04 with Netscape 7.1 - 7.2, Mozilla 1.6</li> <li>▪ 1.4.2_05 to 5.0_04 with FireFox 1.0, Mozilla 1.7</li> </ul> <p><b>All SkillSoft product releases will support the latest fully released versions of the Sun JRE .</b></p> <ul style="list-style-type: none"> <li>▪ For a given product release, the tested versions of the Sun JRE are determined as of the date of final signoff of the software requirements specification. If a Sun JRE is released after the signoff date, verification is scheduled for the next available product release.</li> <li>▪ Verification for new versions of the Sun JRE are automatically included as part of ongoing development efforts.</li> <li>▪ SkillSoft will not formally support any JRE that has not been fully released by Sun.</li> <li>▪ Incremental updates to the Sun JRE are not expected to present major challenges. If issues with a specific Sun JRE occur, the problems are analyzed in order to determine the best course of corrective.</li> </ul> |
| <b>Language Support</b>          | <p><b>SkillSoft Course Player and SCM</b></p> <ul style="list-style-type: none"> <li>▪ Brazilian Portuguese</li> <li>▪ Canadian French</li> <li>▪ Chinese Cantonese</li> <li>▪ Chinese Mandarin</li> <li>▪ Chinese Traditional</li> <li>▪ Dutch</li> <li>▪ European/Castilian Spanish</li> <li>▪ European French</li> <li>▪ German</li> <li>▪ Greek</li> <li>▪ Italian</li> <li>▪ Japanese</li> <li>▪ Korean</li> <li>▪ Latin American Spanish</li> <li>▪ Polish</li> <li>▪ Russian</li> <li>▪ Turkish</li> <li>▪ UK English</li> <li>▪ US English</li> </ul>   |
| <b>Web Accessibility Support</b> | <p><b>SkillSoft Course Player and SCM</b></p> <ul style="list-style-type: none"> <li>▪ Supports JAWS 6.0 "out of the box" via the Java Accessibility Bridge 1.2 or higher, along with Internet Explorer 6.x, and JVM 1.4.2 or higher.</li> </ul>  |